

Gladys Marine Annual Service Contract (GMASC)

The following services are included for 2014/15:

- ***Most Importantly*** Gladys Marine will schedule repairs for **GMASC Customers 1st**. Gladys Marine will schedule non-emergency work orders before **Non-GMASC** customers, usually within two (2) weeks, and respond to **emergencies** within 48 hours.
- **GMASC** customers will not pay **technician travel time charges** for scheduled repairs performed by Gladys Marine technicians. ***There may be a small (maximum \$49) fuel charge added.*** **Non-GMASC** customers will be charged (maximum \$250) technician travel time and fuel charges for each trip.
- **GMASC** customers will receive one (1) short haul and powerwash ***at no extra charge.*** Of course, subject to scheduling.
- Gladys Marine will give **GMASC** customers a **10% to 25%** discount on all labor charges for work performed by Gladys Marine technicians.
- Gladys Marine will add you to our **emergency** call list with your marina so in the event of an emergency and when you can not be reached, they can contact us.
- Gladys Marine will **monitor** your vessel, do an external check of lines, cables, fenders, etc. checking your vessel after storms, power outages, extreme temperatures, etc.
- Upon Request Gladys Marine will inspect your vessel's **fire extinguishers** annually ***at no extra cost.***
- Upon Request Gladys Marine will check connections, battery condition and service your **batteries** annually ***at no extra cost.*** For additional service, call us for a quote.
- Upon Request Gladys Marine will check your **bilge pumps** for satisfactory operation annually ***at no extra cost.***
- Upon Request Gladys Marine will convert your vessel to **dock/tank water** in the **spring**. We will sanitize, fill your water tank and check water lines, hoses, water pump, connections, etc. ***at no extra cost.***
- Upon Request Gladys Marine will pick up your **Hazardous Material** and dispose of.
- Gladys Marine will provide **consulting** on projects or repairs ***at no extra cost.***
- Gladys Marine will assist you with the **Sale of your Vessel** at reduced fees saving you 25%-50% of the cost in marketing and selling your vessel.

Gladys Marine Annual Service Contract- 2014/2015

Please Update Any New Information

Owner: _____

Address: _____

Phone #: (c) _____ (w) _____ (b) _____

Email Address: _____

Marina: GANGPLANK MARINA-DC _____

COLONIAL BEACH YACHT CENTER-VA _____

OTHER _____

Location - Slip #: _____ Vessel Name: _____

Make/Model: _____ Length: _____

Is the Vessel locked: _____ If yes – Do we have access to keys? _____

Emergency Contact Information:

Name: _____ Relationship: _____

Phone #: (c) _____ (w) _____ (h) _____

Special Notes:

Gladys Marine Annual Service Contract- 2014/2015

The price of the GMASC covers our required insurance cost and other expenses in order to provide our services for repairs, maintenance and monitoring your vessel. The 2014 Gladys Marine Annual Service Contract, if paid by **March 31, 2014**, will be offered at the discounted rate of \$1,250.00. All payments received after **March 31, 2014** will be at the Gladys Marine Annual Service Contract regular rate of \$1,750.00. Sign below; mail your check, or credit card information and the completed information form today. Colonial Beach Only: Can be dropped off at the marina office or mailed to P.O. Box 609 in town.

NOTE: With the value of our experience, priority service, quick response time, discounts and peace of mind ... the Gladys Marine Annual Service Contract ... priceless!

GLADYS MARINE RESERVES THE SOLE RIGHT TO CANCEL THIS CONTRACT AND REFUND THE DIFFERENCE OF ANY BENEFITS AND DISCOUNTS RECEIVED

SIGNED AND AGREED TO:

I authorize Gladys Marine to board my vessel when necessary to perform maintenance, repairs, and in the event of emergencies.

Boat Owner _____	(Signature) _____	Herschel (Joe) Elder Gladys Marine
Date: _____		Date: _____

Note:

Please forward your signed copy and Gladys Marine will return an executed copy and paid invoice for your files. Thank you.

We accept MasterCard/VISA

Name on Card: _____

Account No.: _____ Expires: _____

Amount of Charge: _____ Mailing Zip Code: _____